

Thursday March 16, 2018

Bob Butella
Executive Director
Sunbeam Centre
Suite 205-112 Victoria St., N.,
Kitchener, ON., N2T 3T2

Dear Mr. Butella,

RE: DEVELOPMENTAL SERVICES ONTARIO COMPLIANCE

The Ministry conducts compliance inspections of all Ministry-funded Developmental Services Ontario offices under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that Developmental Services Ontario office are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess Developmental Services Ontario compliance with legislation and policy directives, and seek to ensure that Developmental Services Ontario offices are fully aware of their responsibilities. Developmental Services Ontario offices may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities who are seeking services and supports, are assessed in a consistent, transparent and equitable manner, and that persons may then be connected to a service agency best suited to support their needs and their ability to participate in their communities. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all Developmental Services Ontario offices, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your Developmental Services Ontario office that took place from **Monday March 12, 2018** through **Thursday March 15, 2018**. The Ministry is pleased to inform you that **Developmental Services Ontario – Central West Region** was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCSS-funded services and supports for adults with developmental disabilities.

Developmental Services Ontario – Central West Region will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Lockwood".

Kevin Lockwood
Manager
Developmental Services Compliance Team

- c. Mark Brown, Program Advisor, Compliance Unit
Allana Shore, Program Supervisor
Cheryl Hugill, Board President, Sunbeam Centre
Gary Whetung, Sunbeam Centre
DSinspections@ontario.ca
Attachments